STEWARD HOLY FAMILY HOSPITAL

2015 Hospital Profile

Methuen, MA Community, High Public Payer Northeastern Massachusetts

Steward Holy Family Hospital is a mid-size, for-profit community-High Public Payer (HPP) hospital located in the Northeastern Massachusetts region. Merrimack Hospital, another Steward Health Care System hospital, merged with Holy Family Hospital in FY14. Though Steward Holy Family Hospital accounted for only 9% of discharges in its region in FY15, it accounted for 28% of regional discharges for Major Depression & Other Unspecified Psychosis and 25% of regional discharges for Bipolar Disorder. Steward Holy Family reported a profit for the third consecutive fiscal year in FY15, and its total margin of 7.3% was higher than the 5.4% median of its peer cohort.

Overview / Size

Hospital System Affiliation: Steward Health Care System Change in Ownership (FY11-FY15): Not Applicable Total Staffed Beds: 224, mid-size acute hospital % Occupancy: 79.1%, > cohort avg. (65%) ICB^θ Special Public Funding: Trauma Center Designation: Not Applicable Case Mix Index: 0.89, > cohort avg. (0.87); < statewide (1.00)

Financial

Inpatient NPSR per CMAD:	\$10,116
Change FY14-FY15:	8.3%
Inpatient:Outpatient Revenue in FY15:	39%:61%
Outpatient Revenue in FY15:	\$108,097,984
Change FY14-FY15:	17.9%
Total Revenue in FY15:	\$234,889,247
Total Surplus (Loss) in FY15:	\$17,228,560

Payer Mix

Public Payer Mix: 67.8% (HPP* Hospital) CY15 Commercial Relative Price: 0.86 Top 3 Commercial Payers: Blue Cross Blue Shield of MA Tufts Health Plan Harvard Pilgrim Health Care

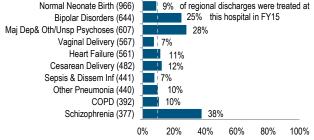
Utilization

Inpatient Discharges in FY15:	13,466
Change FY14-FY15:	28.2%
Emergency Department Visits in FY15:	73,863
Change FY14-FY15:	57.9%
Outpatient Visits in FY15:	121,788
Change FY14-FY15:	33.9%

Quality	
Readmission Rate in FY15:	15.6%
Change FY11-FY15 (percentage points):	0.4%
Early Elective Deliveries Rate (Jan 2015-Jun 2016):	13.5%

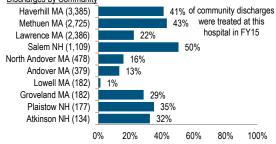
What were the most common inpatient cases (DRGs) treated at the hospital in FY15? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG



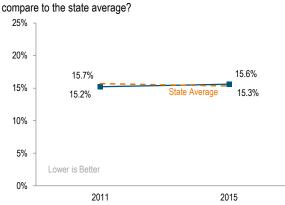
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

Discharges by Community

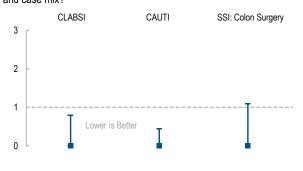


What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?

--- Hospital (13,466) = 9% of total regional discharges



How many central line-associated blood stream infections (CLABSI). catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?

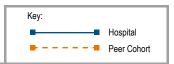


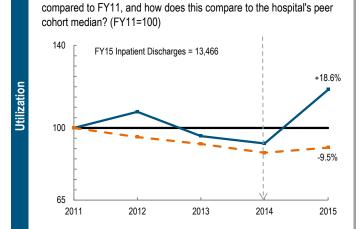
For descriptions of the metrics, please see the technical appendix

2015 HOSPITAL PROFILE: STEWARD HOLY FAMILY HOSPITAL

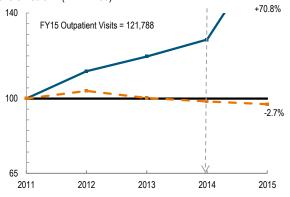
How has the volume of the hospital's inpatient discharges changed

Cohort: Community, High Public Payer

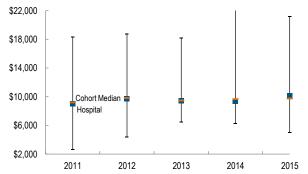




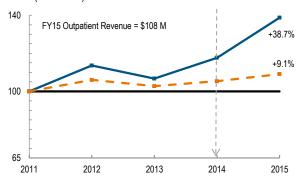
How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY11 and FY15, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



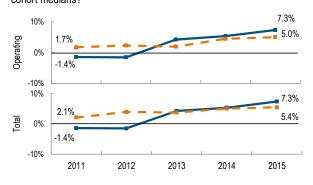
How have the hospital's total revenue and costs changed between FY11 and FY15?

Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 154	\$ 188	\$ 182	\$ 202	\$ 235
Non-Operating Revenue	\$ 0	\$ 0	\$ (0)	\$ (0)	\$ 0
Total Revenue	\$ 154	\$ 188	\$ 182	\$ 202	\$ 235
Total Costs	\$ 156	\$ 191	\$ 174	\$ 191	\$ 218
Total Profit (Loss)	\$ (2.2)	\$ (2.9)	\$ 7.7	\$ 10.7	\$ 17.2

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.



⁶ For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.